

ONLY IMPORTS SERVICE AGREEMENT

THIS SERVICE AGREEMENT (the “Agreement”) is dated this _____
day of _____, _____.

Between:

(Client)

and

(Consultant, Only Imports)

**TO PROVIDE IMPORT SERVICES TO BRING THE CLIENTS CAT/S
OR DOG/S TO AUSTRALIA**

Dogs and cats, big and small.. We fly them all.

SERVICE EXAMPLES INCLUDE BUT NOT LIMITED TO:

- ❖ Unlimited emails to breeder and client
- ❖ Advice for rabies vaccination and rabies titre test (if required)
- ❖ Organise Rabies Neutralising Titre Test declaration (if required)
- ❖ Checking of documentation
- ❖ Import Permit Application
- ❖ Quarantine booking
- ❖ Timeline of final treatments
- ❖ Emails and instructions to veterinarian
- ❖ Checking of final import documentation
- ❖ International flight arrangements

- ❖ Domestic flight arrangements

TERM OF AGREEMENT OUTLINE:

1. The term of this Service Agreement (the “Term”) will begin on the date of this Agreement and will remain in full force and effect until the client’s cat/s or dog/s are released from quarantine.
2. Only Imports will not accept any rude, demeaning, or abusive behaviour from clients (over the phone or in writing) and reserve the right to terminate this agreement if the client displays this behaviour.

CANCELLATION

3. If the client wishes to terminate the services of Only Imports, please note that Service fees are non-refundable.

PAYMENT

4. Invoices for Service Fees, quarantine fees and permit fees are to be paid directly to Only Imports by bank transfer. Payments are in Australian Dollars (AUD).
5. Payments for international flights are to be paid directly to the respective shipping agent in the country of export. *We fly them all.*
6. Payments for international flights are to be made prior to the departure of the flight. Payment receipts are to be provided by the client.
7. Only Imports reserves the right to cancel international flight bookings if flights are not paid prior to departure date.

ADDITIONAL COSTS

8. The airline may change the flight fees at any time without notice
9. Only Imports take no responsibility for additional costs due to flight delays or cancellations; refusal by the airline to carry a booked consignment or

refusal to accept the booking; loss of paperwork by airlines or any cost associated with soiled crates. This is not under the control of Only Imports.

NOTICE TO THE CLIENT: THIS IS A SERVICE AGREEMENT. Do not sign this Agreement before you read it. You are entitled to a completed copy of this Agreement when you sign it.

IN WITNESS WHEREOF _____ (the Consultant) and
_____ (the Client) have duly affixed their signatures under hand and
seal on this _____ day of _____, _____.

(Client's Print Name) (Date) (Client's signature) (Date)

(Consultant's Print Name) (Date) (Consultant's signature) (Date)

(Owner Only Import's Print Name) (Date) (Owner Only Import's signature)(Date)

